Intensive Recovery Support Service

Eligibility criteria and referral guidelines

mind Coventry, Warwickshire and Worcestershire

Does your client require additional mental health support in the community to prevent hospital admission or sustain mental health?

Yes → **Does you client need support with:**

- Emotional support and advice
- Preventing harm to themselves
- Medication support and compliance
- Setting up and maintaining a tenancy
- Developing domestic and life skills
- Advocacy and liaison
- Aspects of personal care
- Managing finances and benefit claims
- Accessing other services
- Establishing personal safety and security
- Maintain a healthy lifestyle
- Exploring spiritual and faith needs
- Establishing supportive relationships in the community
- Getting support to look at future employment?

No → If your client requires less than seven hours of support in the community, refer them to Coventry, Warwickshire and Worcestershire Mind's Community Support Service online at **cwwmind.org.uk/css**.

Does your client need support and accommodation?

Yes → Our Intensive Recovery Support Service offers a wide range of accommodation.

No → Our Intensive Recovery Support Service can also be offered in the community.

Referrals can be made by community mental health workers, social workers or other healthcare professionals, but the client must have a care coordinator to take the case to the funding panel, and provide ongoing support.

Funding applications should be made early and the date of the funding panel meeting must be provided within seven days of a placement offer. Placements are based on need and confirmed funding and lack of funding updates may result in withdrawal of the offer.

To make a referral, please complete the form at **cwwmind.org.uk/irss**

For general enquiries or questions, email **donna.lee-tolley@cwwmind.org.uk** or call **(024) 7663 0938**.